



SRL-RFSA Return For Service Authorization 2018

US-CAN Units. Terms and Conditions.



Customer **Date of SRL/s Returned:** _____

LIVE FORM

Information: **Contact person:** _____

Customer/ Agent Name:	Repaired units will be returned to customer mailing address: ☐ Yes ☐ No
Mailing Address:	Contact Phone:
City:	Contact Person:
State Province:	E-mail:
Zip Code:	Fax:

Instructions:

Upon receipt of SRL units SAS will perform a free factory inspection and estimate of the service/repair costs. The customer will be required to authorize repairs or decline repairs by signing and returning service Form E. Repair/Service authorizations require a customer purchase order specifying billing and return shipping address. Customer will pay shipping to SAS factory.

Service/Repair Terms:

Units requiring factory repair that are declined repair on Form E, will not be returned and earn a core credit of 20.00 toward purchase of any replacement model SRL. Core credits may be accumulated and redeemed by including a copy of the original Form/s E with a purchase order.

Warranty: SAS warrants all new and repaired units for 6 months from the date of purchase or when last service was performed.

See SRL Warranty version 2017. Warranty exclusions are listed below

- Fall indicator deployed
- Recoil spring damage
- Casing/Handle damage
- Missing labels
- Cable guide/spring damage
- Cable/Web layard damage

Complete the Following Information:

Customer Requests the Following

- ☐ Factory Inspection and repair estimate.
☐ Warranty. Requires original purchase or service invoice.

CANADIAN UNITS ONLY:

- ☐ Bi-annual inspection and repair estimate.
☐ Annual inspection and repair estimate.

Inspection Service Charge:

125.00 USA Includes return shipping.
 100.00 Canadian units. Shipping quoted separately.

Service Performed Includes:

- 1) Inspection w/no repairs.
- 2) Replacement labels/covers
- 3) USA units deduct 25.00 for Will Call

Payment for Service:

Payment by credit card or customer SAS credit account is required prior to return of repaired units.

SAS Factory

Ship to Address:

Super Anchor Safety
 17731-147th St SE
 Monroe, WA 98272 USA
 Ph: 425-488-8868 Fax: 360-668-1717
 E-mail to: shelley@superanchor.com

(1) Unit No.	(2) ▲ Lot Mfg Date	(3) SRL Model	(4) ▲ Serial No.
1			
2			
3			
4			
5			
6			
7			
8			

▲ If lot mfg. date or serial No. are missing, provide a copy of the original bill of sale and mark columns 2 and 4, N/A. SAS will assign replacement numbers.

Model: If the model is not readable from label, casing marks, or original invoice is not available, measure the cable length: 10ft(3m)=2906k / 20ft(6m)= 2904k / 30ft(7.5m)=2903k / 50ft(15m)=2901k and enter model in column 3.